

Welcome to Myrtle Beach Villa's II (MBVII)

Dear Guest,

With our vacation condo we try to provide a level of luxury and cleanliness at an affordable price. To help us to continue to do so we respectfully ask that you look after our property and leave it in the same condition as you found it. We acknowledge that an exit clean will be necessary but please be careful with the unit itself and its contents.

Parking: Starting May 10 2008 MBVII will be enforcing a parking policy. Vehicles **will be towed** if they do not display a mirror hang tag (auto's) or a wrist band (motorcycles, wrapped round a handlebar). If you see unregistered vehicles in the lot please call us as they are taking up **your** parking spaces and need to be removed! Calling the towing company directly may not produce a response.

We have several items in the condo which sometimes “**grow legs**”. Please check that the following items are present and call if not:

Main Area:

- TV Remote
- Stereo Remote
- Play Station 3 handsets, 2 of
- Nintendo Wii handsets, 2 of
- Keyboard and mouse (102B)
- Dining table – 3 glass ornaments (102B)

Game Room:

- Full set of pool balls
- XBOX 360 handsets – 2 of

Please do not move the **pool table** as it will require re-leveling. Moving the **foosball** table is fine but please take care and put it back. Do not move the **granite ding tables** – yes someone has stayed at the condo and moved all three tables clear across the room damaging other furniture in the process and leaving our staff with the task of putting it back which I consequently receive a bill for! In general, please do not rearrange our furniture. If you really must move something please call first to discuss.

If you have **children** staying with you please make sure that they do not:

- Hang from/swing on the game room shelves, pool table pockets, foosball table etc. Game room shelves are for drinks only.
- Draw on the walls
- Climb on the tables/night stands/pool table

If there are **spillages** please clean them up to avoid professional carpet cleaning following your departure.

Please **do not put drinks** on the pool table or where they may spill on electronics or soft furnishings.

Room Temperature: There are two thermostats, one on each level. To heat a level, press the top left (mode) button until the display says heat. Then press the up or down arrow to raise or lower temperature. To cool a level, press the mode button until cool is displayed and then use the up/down buttons to change temperature. Please do not try programming/locking the thermostats, as they can be awkward to reset following your departure. Leaving doors/windows open and using the AC to cool may cause the AC unit to freeze up rendering the AC unit ineffective until it thaws out.

Futon and pull-out bed sheets, comforters and pillows. Futon bedding is in the closet in the room where the futon resides. Living area pull-out bed bedding is in the drawer in the pull-out itself.

Towels are left hanging in each bathroom with spares on the racking in the downstairs left bathroom. Please do not take towels out of the unit.

Upon **departure** please:

- Put dirty dishes in the dishwasher and start
- Put trash in the facility trash collection area (small skip between the two buildings).
- Meet with local management at 10am. for an exit walk-through. If this time is not convenient, please call to arrange another time.

Our home is your home for your vacation. Please enjoy its many features but also try to **look after it**.

If you have any **questions or problems** please call on the day of your arrival before 6pm.

With that said, what are you waiting for... **Go enjoy yourselves ☺**

Best Regards

Andy

Feedback

Was the unit clean when you arrived (1=poor, 5=spotless)? _____

Did everything in the unit work?

Is there anything else you would like to see in the unit?

Was the advertising a good representation of the unit itself?

Any general comments or feedback is welcome
